



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

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June 16, 2016

Subject: Resubmission of Claims Billed with ICD-10-CM Diagnosis Code Z36

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue regarding International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM) Crosswalk codes. This issue caused certain claims billed with ICD-10-CM diagnosis code Z36 for dates of service from October 1, 2015, through April 8, 2016 to erroneously deny.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. These resubmissions will appear on *Remittance Advice Details* (RAD) forms beginning June 16, 2016, with Claim Control Number (CCN) prefixes **615455** and **614988**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P31666